



Visitor feedback

Your opinion counts!



heritage open days

We hope you have enjoyed Heritage Open Days and would like to learn more about your visit. Please complete this form and help us make next year's event even better. You can also fill in this survey online at www.heritageopendays.org.uk/about/visitor-book/

1. Where did you pick up this form? Please give name of venue and town.

2. How many buildings or events have you visited/are you planning to visit during Heritage Open Days this year?

- 1 2-3 4-5 Over 5

3. Is 2010 the first year you have visited a Heritage Open Days event?

- Yes No Not sure

4. Over the past 12 months, how often did you visit heritage attractions?

- At least once a week 1-2 times a year
 At least once a month Never
 At least 3-4 times a year

5. Has this event encouraged you to visit other heritage sites and cultural events in the future?

- Yes No Not sure

6. How did you hear or learn about Heritage Open Days? Please tick any boxes that apply.

- Knew about it from previous visits
 Word of mouth
 Posters or banners
 Library
 Tourist Information Centre
 Heritage Open Days website
 Other website
 National newspapers, magazines, radio or TV
 Local newspapers, magazines, radio or TV
 Other: _____

7. Why did you decide to visit Heritage Open Days? Please tick any statement that applies.

- I am interested in architecture, history & heritage.
 I wanted to learn more about this area/building.

I like to see inside buildings that are normally closed.

I thought it would be a fun day out.

I thought it would be an educational day out.

It offers something for my children.

It is free of charge.

Other: _____

8. How would you rate your Heritage Open Days experience today?

- | | | | | |
|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| Excellent | Good | Just okay | Poor | Very poor |
| <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

9. Do you consider yourself to live locally to this venue/event?

- Yes No

10. Has your visit to Heritage Open Days today had any effect on the following aspects?

Increased greatly *Increased* *Stayed the same* *Decreased* *Decreased greatly*

My enjoyment of the historic environment

-

My knowledge about the heritage of this local area

-

My knowledge about the culture, history or heritage in this country

-

My understanding of my own cultural identity

-

My awareness of the shared heritage between different cultures rather than what divides them

-

My appreciation of the local area

-

My all-round wellbeing (emotional, social)

-

Supported nationally by

▶▶ Please continue over-leaf



ENGLISH HERITAGE

11. How far do you agree or disagree with the following statements: "Visiting Heritage Open Days..."

Strongly agree	Agree	No opinion or N/A	Disagree	Strongly disagree
Has given me the chance to participate in an event that celebrates my local heritage				
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Made me feel a closer connection to the historic environment				
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Has made me feel more part of my local community.				
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Has made me feel more proud of my local area.				
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Helps people from different backgrounds to understand each other better.				
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Has given us the opportunity to spend some quality time as a family				
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Has given us new ideas for things to do as a family				
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

12. Do you have any comments on the event?

We would like to find out a little bit more about who our visitors are. The information you provide us with is for statistical purposes only.

13. What is your age group?

15-19 20-24 25-34 35-44

45-54 55-64 65+

14. How many people (incl. yourself) does your party have in each of these age groups? If applicable, please write the number in each box.

0-14 15-19 20-24 25-34

34-44 45-54 55-64 65+

15. To which of the ethnic groups listed below do you consider you belong?

Asian Black-African Black-Caribbean

Chinese White Mixed Other

16. Do you or anyone else in your party have a long-term illness, health problem or disability which limits daily activities or work?

Yes, me Yes, someone else No, nobody

17. What is your postcode? This info is for research and will NOT be used to contact you.

Thank you very much for taking the time to fill in this questionnaire!

Once you have completed the form, please hand it to a steward, place it in the box provided at the venue where you picked up the questionnaire or post it to:

Heritage Open Days, English Heritage, 14-16 Cowcross Street, London, EC1M 6DG

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This part is optional and will be processed separately from the feedback form above.

KEEP IN TOUCH AND WIN AN ENGLISH HERITAGE HAMPER!

Please complete your name and address details:

Mrs Ms Miss Mr Other

First name _____ Last name _____

Address _____

Town _____ Postcode _____

Telephone _____ Email _____

- English Heritage may wish to send you information from time to time. If you wish to receive this, please tick this box.
- English Heritage may also wish to contact you by telephone to tell you about the work we do and other ways you can help us. If you wish to receive a call, please tick this box.
- English Heritage may also wish to give your address details to carefully selected organisations that we believe may be of interest to you. If you wish us to do so, please tick this box.

Every completed feedback and keep-in-touch form returned to English Heritage by 1 October 2010 will enter a prize draw. For terms and conditions see www.heritageopendays.org.uk/about/visitor-book/