

Heritage Open Days Visitor Survey

Terms & Conditions for the Prize Draw

Draw Date:

- 1st October 2025
- Winners will be drawn at random on the Prize Draw Date.

Entry:

- The prize draw is open to all residents of the UK over the age of 18, except for employees of the National Trust, Heritage Open Days, their families or anyone else associated with this competition.
- Entry to the prize draw is made on successful completion of the survey. Respondents can choose to opt out of the prize draw on completion of the survey if they do not agree with the terms and conditions. In the event that a participant does not qualify to take part in the survey they cannot enter the prize draw.
- Surveys completed after the final closing date of 28th September 2025 will not be entered into the prize draw.

Prize:

- The prize is 1x £250 voucher towards any National Trust Holiday to be booked and taken by 31st December 2026. Destinations can be found on the [National Trust Holidays website](#). Please note this excludes Historic House Hotels and accommodation managed by third party providers. The competition winner can use the prize as part payment towards a higher value holiday and pay the balance.
- If the holiday booked is less than £250 in value this booking will still be deemed full settlement of the prize and any remaining value cannot be used towards a second break.
- Heritage Open Days/The National Trust will not be responsible for any other transport or accommodation costs incurred in the acceptance or fulfilment of the prize.
- Travel to the holiday destination is not included and you will need to make your own travel arrangements. National Trust Holidays are self-catering. The prize does not include food or other extras.
- The prize is non-exchangeable, nontransferable and cannot be exchanged for cash or combined with any other offer, promotion, or discount, and cannot be transferred to anyone else.

- The winner will be informed by e-mail within five working days of the draw date using the e-mail address supplied. The prize will be sent by the promoter: Heritage Open Days via email.
- If the winner does not respond within 10 days of notification to claim their prize, the winner's prize will be forfeited and the promoter will be entitled to select another winner in accordance with the process described below.
- The promoter reserves the right to alter, amend or foreclose the promotion without prior notice.
- English law will govern the prize draw and entrants to the prize draw submit to exclusive jurisdiction of the English courts.
- The organiser of the free prize draw is Heritage Open Days (National Trust), whose registered office is:

7-10 Savoy Hill House, Savoy Hill, London, WC2R 0BU.
- By entering our competition, you warrant:
 - a. That you are 18 years of age or older.
 - b. You do not work for National Trust or any of their affiliate companies.
- This Prize Draw is open to all survey invitees, excluding employees of National Trust, their families, agents or anyone else connected with this promotion. No third party entries, bulk entries or entries submitted by agents will be accepted. We reserve the right to verify the eligibility of entrants. We may require such information as it considers reasonably necessary for the purpose of verifying the eligibility of an entry and the prize may be withheld until and unless we are satisfied with the verification.
- Only one entry per person and per mobile phone number (if applicable) is allowed. Entries not complying with these terms and conditions will be invalid.
- No responsibility will be accepted for loss of entries through technical fault, transmission delays or incomplete, illegible or other damaged entries. Proof of entry is not automatically proof of receipt.
- The surname and county or country of the winner of the prize will be made available on request. If you object to the use of your surname and county / country being made available, or wish to reduce the amount of information to be made available, please contact us at info@heritageopendays.org.uk

- Personal data supplied during the course of this prize draw will be processed as set out in National Trust's privacy policy – [Privacy policy | National Trust](#)
- By entering the prize draw, you are agreeing to these terms and conditions.
- This competition is promoted by The National Trust for Places of Historic Interest or Natural Beauty (Registered Charity Number 205846) of Heelis, Kemble Drive, Swindon SN2 2NA Standard terms and conditions of a holiday booking apply – see website for details: <https://www.nationaltrust.org.uk/features/holiday-cottage-bunkhouse-and-bothy-terms-and-conditions>